

CANCELLATION AND REFUND POLICY

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We thank you and appreciate your purchase/services with us on www.eduhorizon.in ("Website") and/ or the application EduHorizon (together referred to as "EduHorizon"). Please read the policy, conditions and process carefully as they will give you important information and guidelines about your rights and obligations as our customer/user, concerning any purchase you make through us unless specifically stated otherwise on our product pages or readers offer advertisements. We make every effort to service the order/s placed with us as per the specifications and timelines mentioned against each product. If due to any reason, unavoidable circumstances or beyond the limitations of the users the order is being cancelled and refunded then the following policy shall govern such cancellation. In the services, that the services booked by the Customer/user is cancelled, the money paid for such service shall not be refunded to the Customer/user. There are no refund policy once customer /user take our service plan. However, in the service plan that the said service plan is cancelled with a malicious intent or with an intent to defraud the Edu horizon(Company), then the website, www.eduhorizon.in and/ or the application EduHorizon, shall not be held liable for such cancellation and there shall be no guarantee of refund in such cases. EduHorizon shall not be accountable in the event that there are extra costs incurred as a result of service plan. In case a Customer/user decides to cancel his/her service request on his own accord, then the customer/user shall be coordinated with by EduHorizon to try and ensure that the Customer/user receives a refund, but the decision to provide the Customer/user shall be the sole right and discretion of the EduHorizon and the decision of the EduHorizon shall be final. In the service plan the refund is refused by the EduHorizon, EduHorizon shall not be held liable or accountable by the Customer/user as the Website ensures to try and do EduHorizon in its power to guarantee that the refund is provided.