

## **PRIVACY POLICY**

We, **Edzon Tech Services Private Limited**, a Private Limited Company incorporate under the Indian Companies Act, 2013 (hereinafter referred to as “**Company**”), having its registered office at H.No:2-48-2 Telecom nagar, Gachibowli, Hydarebad ,TN-500032, the creator of this Privacy Policy ensure our firm commitment to your privacy visàvis the protection of your priceless information. In order to endow you with our uninterrupted use of services, we may collect and, in some circumstances, disclose information about you. To enhance better protection of your privacy we provide this notice explaining our information practices and the choices you can make about the way your information is collected and used.

***All visitors to our website and mobile Application are advised to read and understand our Privacy Policy carefully, as by accessing the Website and mobile Application you agree to be bound by the terms and conditions of the Privacy Policy and consent to the collection, storage and use of information relating to you as provided herein.***

***If you do not agree with the terms and conditions of our Privacy Policy, including in relation to the manner of collection or use of your information, please do not use or access the Site.***

If you have any questions or concerns regarding this privacy policy, you should contact our Customer Support Desk at [support@eduhorizon.in](mailto:support@eduhorizon.in)

ANY CAPITALIZED WORDS USED HENCEFORTH SHALL HAVE THE MEANING ACCORDED TO THEM UNDER THIS AGREEMENT. FURTHER, ALL HEADING USED HEREIN ARE ONLY FOR THE PURPOSE OF ARRANGING THE VARIOUS PROVISIONS OF THE AGREEMENT IN ANY MANNER. NEITHER THE USER NOR THE CREATERS OF THIS PRIVACY POLICY MAY USE THE HEADING TO

INTERPRET THE PROVISIONS CONTAINED WITHIN IT IN ANY MANNER.

## 1. DEFINITION

- a. “We”, “Our”, and “Us” shall mean and refer to the creators of this privacy policy.
- b. “You”, “Your”, “Yourself” and “User” shall mean and refer to natural and legal individuals who use the Website.
- c. “Website” shall mean and refer to [www.eduhorizon.in](http://www.eduhorizon.in) owned and operated by the Company.
- d. “Website” shall mean the website Eduhorizon.in
- e. “Personal Information” shall mean and refer to any personally identifiable information that We may collect from You. For removal of any doubts, please refer to Clause 2.

## 2. OVERVIEW

### a. COLLECTION OF PERSONAL INFORMATION:

We commit to respecting your online privacy data. We further recognize your need for appropriate protection and management of any personally identifiable information ("**Personal Information**") you share with us. Information that is considered personal about you by us includes, but is not limited to, your name, address, email address, phone number or other contact information.

In order to avail any services through the Website, you are required to provide the following information which includes, but is not limited to:

- Name;
- Age;
- Sex;
- User name;

- Password;
- Address;
- Mobile number;
- Qualification
- Study Subject/Teaching Subject
- Study Class/Teaching Class;and
- Email address

**b. HOW PERSONAL INFORMATION IS USED**

- We collect your personal and aggregate information about the use of our Website/Mobile Application and Services to better understand your needs and to provide you a better Website/Mobile Application experience. Specifically, we may use your personal information for any of the following reasons:
- To provide our Services to you, including registering you for our Services, verifying your identity and authority to use of our Services, and to otherwise enable you to use our Website/Mobile Application and our Services;
- For customer support and to respond to your inquiries;
- For internal record-keeping purposes to serve you better.
- To process billing and payment (including sharing with secure third party payment gateways) in connection with our Website & EduHorizon Services;
- To maintain our Website & Services (for example, we track information entered through the "Search" function; this helps us to determine which areas of our Website/Mobile Application users like best, & areas that we may want to enhance; we will use for troubleshooting purposes too, where it is applicable);
- To periodically send our Promotional/Trasanctional emails, text message at

the provided email-ids ,Mobile numbers regarding the new features, special offers or other information.

- To get in touch with you and notify you via email, text message or any other mode of communication, to deliver specific services/Information as requested.

This privacy policy also applies to data we collect from users who are not registered as members of this site, including, but not limited to, browsing behaviour, pages viewed etc.

### **3. NOTIFICATION OF MODIFICATIONS AND CHANGES TO THE T&C AND PRIVACY POLICY**

We reserve the right to change the Terms and Privacy Policy from time to time as we deem fit, without any intimation to you, and your continued use of the site will signify your acceptance of any amendment to these terms.

You are therefore advised to reread the Terms of Service on a regular basis. Should it be that you do not accept any of the modifications or amendments to the Terms, you may terminate your use of this Website/Application immediately.

### **4. INFORMATION WE COLLECT**

Our Website/ Application requires users to give us contact information (like your name, address, telephone number/MobileNumber,Dob,Gender and email address), demographic information (like your Last Qualification). As a member, you are required to provide a valid email address at registration and this email address maybe your username and it will represent your identity on our Website/Application. This information is compiled and analysed on an aggregated basis. This information may include the URL that you just came from (whether this URL is on the Site or not), which URL you next go to (whether this URL is on the Site or not), your computer browser information, your IP address, and other information associated with your interaction with the Site.

We also collect and store personal information provided by you from time to time on the Site. We only collect and use such information from you that we consider necessary for achieving a seamless, efficient and safe experience, customized to your needs including:

- To enable the provision of services opted for by you;
- To communicate necessary account and service related information from time to time;
- To allow you to receive quality customer care services;
- To undertake necessary fraud and money laundering prevention checks, and comply with the highest security standards;
- To comply with applicable laws, rules and regulations; and
- To provide you with information and offers on services, on updates, on promotions, on related, affiliated or associated service providers and partners that we believe would be of interest to you.

Where any service requested by you involves a third party, such information as is reasonably necessary by the Company to carry out your service request may be shared with such third party.

We may use your contact information to send you offers based on your interests and prior activity. The Company may also use contact information internally to direct its efforts for service improvement, to contact you as a survey respondent, to notify you if you win any contest; and to send you promotional materials from its contest sponsors or advertisers.

We collect and store your search details on the Website/Application, including your search history, the usage of the Website/Application and the features and time you have used the Website/Application for. We collect any communications between you and other users or third parties through our Website/Application and details of any external links that you click on.

Further, We are committed to keeping all such data/information safe .

The Company will not use your personal information for any purpose other than to complete your requirement.

To the extent possible, we provide you the option of not divulging any specific information that you wish for us not to collect, store or use. You may also choose not to use a particular service or feature on the Site, and opt out of any nonessential communications from the Company.

Further, transacting over the internet has inherent risks which can only be avoided by you following security practices yourself, such as not revealing account/login related information to any other person and informing our customer care team about any suspicious activity or where your account has/may have been compromised.

## **5. HOW INFORMATION IS COLLECTED**

- a. Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.
- b. We will collect and use your personal information solely with the objective of fulfilling those purposes specified by us and for other compatible purposes, unless we obtain the consent of the individual concerned or as required by law.

- c. We will only retain personal information as long as necessary for the fulfilment of those purposes.
- d. We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- e. Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and uptodate.

## **6. COOKIES**

- a. We use data collection devices such as "cookies" on certain pages of our Website/Application. "Cookies" are small files sited on your hard drive that assist us in providing customized services. We also offer certain features that are only available through the use of a "cookie". Cookies can also help us provide information, which is targeted to your interests. Cookies may be used to identify logged in or registered users.
- b. Third party vendors including [www.google.com](http://www.google.com) ("Google") may use cookies to serve ads based on your visits to this Website/Application. You may visit the Website/Application of the third party and choose to opt out of the use of cookies for interestbased advertising, if the third party offers such an option. You may choose to optout of the DoubleClick cookie that Google and its partners use for interestbased advertising by visiting [Ads Settings](#).
- c. The Website/Application also has enabled the Google Analytics Advertising, which allows Google to collect data about users on our Website/Application, in addition to Google advertising cookies and anonymous identifiers. You may choose to opt out of this by downloading and installing the Google Analytics optout addon here <https://tools.google.com/dlpage/gaoptout/>.

## **7. EXTERNAL LINKS ON WEBSITE**

The Website/Application may include hyperlinks to other web sites or content or resources. We have no control over any websites or resources, which are provided by companies or persons other than Us.

You acknowledge and agree that We are not responsible for the availability of any such external sites or resources, and does not endorse any advertising, services/products or other materials on or available from such websites or resources.

You acknowledge and agree that We are not liable for any loss or damage which may be incurred by you as a result of the availability of those external sites or resources, or as a result of any reliance placed by you on the completeness, accuracy or existence of any advertising, products or other materials on, or available from, such websites or resources. These thirdparty service providers and ThirdParty Sites may have their own privacy policies governing the storage and retention of your personal information that you may be subject to. We recommend that when you enter a ThirdParty Site, you review the Third Party Site's privacy policy as it relates to safeguarding your personal information.

## **8. OUR USE OF YOUR INFORMATION**

Your contact information is used to contact you when necessary. We use your IP address to help diagnose problems with our server, and to administer our Website/Application and Mobile Website. Your IP address is also used to help identify you and to gather broad demographic information. Finally, we may use your IP address to help protect our partners and ourselves from fraud. We will continue to enhance our security procedures as new technology becomes available. We will transfer information about you if We are acquired by or merged with another company. In this event, we will notify you by email or by putting a



prominent notice on the site before information about you is transferred and becomes subject to a different privacy policy.

We may release your personal information to a thirdparty in order to comply with a Court Order or other similar legal procedure, or when we believe in good faith that such disclosure is necessary to comply with the law; prevent imminent physical harm or financial loss; or investigate or take action regarding illegal activities, suspected fraud, or violations of Our Terms of Use. We may disclose personally identifiable information to parties in compliance with our Copyright Policy as mentioned in the Terms of Use as we in our sole discretion believe necessary or appropriate in connection with an investigation of fraud, intellectual property infringement, piracy, or other unlawful activity. In such events, We may disclose name, address, country, phone number, email address and company name.

## **9. CONFIDENTIALITY**

You further acknowledge that the Website/Application may contain information which is designated confidential by Us and that you shall not disclose such information without our prior written consent.

Your information is regarded as confidential and therefore will not be divulged to any third party, unless if legally required to do so to the appropriate authorities.

We will not sell, share, or rent your personal information to any third party or use your email address for unsolicited mail. Any emails sent by us will only be in connection with the provision of agreed services.

## **10. OUR DISCLOSURE OF YOUR INFORMATION**

Due to the existing regulatory environment, we cannot ensure that all of your private communications and other personally identifiable information will never be disclosed in ways not otherwise described in this Privacy Policy. By way of example (without limiting

and foregoing), we may be forced to disclose information to the government, law enforcement agencies or third parties. Under certain circumstances, third parties may unlawfully intercept or access transmissions or private communications, or members may abuse or misuse your information that

they collect from our Website/Application. Therefore, although we use industry standard practices to protect your privacy, we do not promise, and you should not expect, that your personally identifiable information or private communications would always remain private.

As a matter of policy, we do not sell or rent any personally identifiable information about you to any third party. However, the following describes some of the ways that your personally identifiable information may be disclosed:

- a. **External Service Providers:** There may be a number of services offered by external service providers that help you use our Website/Applications. If you choose to use these optional services, and in the course of doing so, disclose information to the external service providers, and/or grant them permission to collect information about you, then their use of your information is governed by their private policy.
- b. **Other Corporate Entities:** We share much of our data, including personally identifiable information about you, with our parent and/or subsidiaries that are committed to serving your online needs and related services, throughout the world. Such data will be shared for the sole purpose of enhancing your browsing experience and providing our services to you. To the extent that these entities have access to your information, they will treat it at least as protectively as they treat information they obtain from their other members. It is possible that We and/or its subsidiaries, or any combination of such, could merge with or be acquired by

another business entity. Should such a combination occur, you should expect that we would share some or all of your information in order to continue to provide the service. You will receive notice of such event (to the extent that it occurs).

**Law and Order:** We cooperate with law enforcement inquiries, as well as other third parties to enforce laws, such as: intellectual property rights, fraud and other rights. We can (and you authorize us to) disclose any information about you to law enforcement and other government officials as we, in our sole discretion, believe necessary or appropriate, in connection with an investigation of fraud, intellectual property infringements, or other activity that is illegal or may expose us or you to legal liability.

## **11. ACCESSING AND REVIEWING INFORMATION**

Following registration, you can review and change the information you submitted. If you change any information we may or may not keep track of your old information. You can change your registration information such as: name, phone number, and other profile information.

We will retain in our files information you have requested to remove for certain circumstances, such as to resolve disputes, troubleshoot problems and enforce our terms and conditions. Further, such prior information is never completely removed from our databases due to technical and legal constraints, including stored 'back up' systems. Therefore, you should not expect that all of your personally identifiable information will be completely removed from our databases in response to your requests.

## **12. CONTROL OF YOUR PASSWORD**

When you sign up to become a Member, then Your Given Email Id/facebook id is user id and password of your Account ,It is important that you protect it against unauthorized access of your account and information by choosing your password carefully, and keeping your password and computer secure by signing out after

using our services.

You agree not to use the account, username, email address or password of another Member at any time or to disclose your password to any third party. If you choose to share this information with third parties to provide you additional services, you are responsible for all actions taken with your login information and password and therefore should review each third party's privacy policy. You are responsible for all actions taken with your login information and password, including fees. If you lose control of your password, you may lose substantial control over your personally identifiable information and may be subject to legally binding actions taken on your behalf. Therefore, if your password has been compromised for any reason, you should immediately change your password. You agree to notify us immediately if you suspect any consistent unauthorized use of your account or access to your password even after changing it.

### **13. OTHER INFORMATION COLLECTORS**

Except as otherwise expressly included in this Privacy Policy, this document only addresses the use and disclosure of information we collect from you. To the extent that you disclose your information to other parties, whether they are on our Website/Application or on other sites throughout the Internet, different rules may apply to their use or disclosure of the information you disclose to them. To the extent that we use third party advertisers, they adhere to their own privacy policies. Since we do not control the privacy policies of the third parties, you are subject to ask questions before you disclose your personal information to others.

### **14. SECURITY**

We treat data as an asset that must be protected against loss and unauthorized access. We employ many different security techniques to protect such data from unauthorized access

by members inside and outside the company. We do not recommend transfer of sensitive information (such as credit card number) and bank account details via the Site and mobile Application to other Users. Users are recommended to do so offline, on the phone or via personal emails. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once We receive it. However, "perfect security" does not exist on the Internet. You therefore agree that any security breaches beyond the control of our standard security procedures are at your sole risk and discretion

## **15. DISCLAIMER**

We cannot ensure that all of your private communications and other personal information disclose to any one. otherwise described in this Privacy Policy. Therefore, although we are committed to protecting your privacy, we do not promise, and you should not expect, that your personal information will always remain private. As a user of the Site, you understand and agree that you assume all responsibility and risk for your use of the Site and mobile Website/Application, the internet generally, and the documents you post or access and for your conduct on and off the Site.

## **16. QUESTIONS AND SUGGESTIONS**

If you have any questions or concerns regarding this privacy policy, you should contact us by sending an email to [support@eduhorizon.in]

## **17. GRIEVANCE OFFICER**

In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer is provided below:

Ranjan Kumar Prasad, Director

Edzon Tech Services Pvt. Ltd.

[admin@eduhorizon.in](mailto:admin@eduhorizon.in) / [prasad.ranjano@gmail.com](mailto:prasad.ranjano@gmail.com)